



Sercel, Inc., 17200 Park Row, Houston, Texas 77084, U.S.A
(P) +1 281.492.6688 (F) +1 281.579.6555 www.sercel.com

To whom it may concern,

Please follow these instructions when returning goods for repair to Sercel Inc. in Houston

Streamer / Solid Sections

Sercel Inc.
17200 Park Row
Houston, Texas 77084
Fax: 281-579-6555
Attn: Repair Department
HOU_Customer.Repair@sercel.com

Marine Electronics/ Land Systems

Sercel Inc.
17200 Park Row
Houston, Texas 77084
Fax: 281-579-6555
Attn: Repair Department
HOU_Customer.Repair@sercel.com

Please ensure that the RMA number is visible on the box and on the accompanying shipping paper work. Please include any additional information with the equipment that may help us identify or isolate the problem.

Please ensure that all equipment is securely packaged. Include with shipment any special instructions for return.

CSR Contacts :

Carol Grimaldi
Carol.Grimaldi@sercel.com
281-647-7280 direct

Karen Roberts
Karen.Roberts@sercel.com
281-647-7582 direct

Yolanda Villarreal
Yolanda.Villarreal@sercel.com
281-647-7458 direct

Daniel Leal
Daniel.Leal@sercel.com
281-249-2096 direct

Airfreight shipments should be consigned to:

Sercel, Inc.
17200 Park Row
Houston, TX 77084
Attn: Repair Department
Tel: (281) 647-7280

In Handling information field, state: "Please notify Aries Freight Systems (281) 821-0733 upon arrival"
Proforma or customs invoices describing the goods being returned should be attached to the AWB.

Ocean freight shipments should be consigned to:

Same as above for airfreight

On the Ocean Bill of Lading, in field for "Notify Party" they should insert:

Aries Freight Systems
16554 Air Center Blvd.
Houston, Texas 77032

Tel: (281) 821-0733 Fax: (281) 821-2352

Ocean documents with copies of proforma or customs invoice should be send electronically or by courier to a designated individual at Sercel.

All parcels shipped by air or sea freight should be marked as they are consigned to

Sercel, Inc.
17200 Park Row
Houston, TX 77084